

All Disability Plan Management
Service agreement for Plan Management
Easy Read version.

1. Who is this service agreement for?

You and your parent, guardian or representative that you trust.

And All Disability Plan Management.



This agreement will stay in place until either party cancels it.

2. This service Agreement has been made so we can provide you support with your NDIS plan.

3. What we agree to do:

Provide you with financial administration services.

Pay your providers



Give you advice and answer your questions.



Pay back money you spend on your plan



Help you keep track of your funding



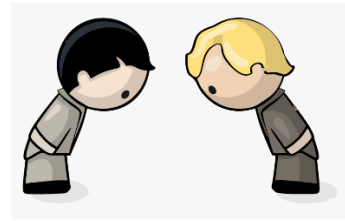
Have open and honest communication



Listen to you and resolve problems



Treat you with courtesy and respect



Maintain your privacy



Provide you services within the NDIS rules

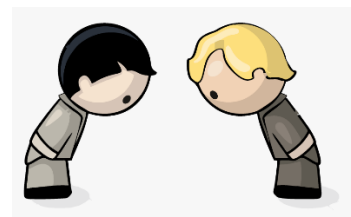


4. What you and your representatives agree to:

Keep us up to date if your information changes



Treat us with courtesy and respect





Communicate any concerns with us



Give us 14 days notice if you want to leave.



5. If you need to make a complaint

you can call the office on 0265847893



or you can email to contact@alldisability.com.au



or you can mail it to 5b/116 Gordon St, Port Macquarie 2444.



If not happy you can contact the NDIS Safeguard commission on



Phone: 1800 035 544 or TTY 133677

- Or visit the website
<https://www.ndiscommission.gov.au/about/complaints>

6. Fees Schedule

Item number: 14_033_0127_8_3

Item Description: Plan Management - Set Up Costs

- A one-off (per plan) fee for setting up the financial management arrangements.
National : \$232.35 Remote: \$325.29 Very Remote: \$348.54

Item number: 14_034_0127_8_3

Item Description: Plan Management - Monthly Fee

- A monthly fee for the ongoing maintenance of the financial management arrangements.

National : \$104.45 Remote: \$146.23 Very Remote: \$156.67

*Please note any changes will be in accordance with NDIA pricing guide